

BOOKING FORM and TERMS & CONDITIONS

PLEASE TELEPHONE OR EMAIL FIRST TO CONFIRM COTTAGE/DATES ARE AVAILABLE

I have reserved _____ Cottage. From 3pm on _____ to 10am on _____

MY DETAILS ARE:

Mr/Mrs/Ms/Miss Surname _____ First _____

Address _____

Telephone numbers Home _____ Mobile _____

Email address _____

List of all other people in my party (Age if under 18 years)

1. _____ M F Age _____2. _____ M F Age _____3. _____ M F Age _____4. _____ M F Age _____5. _____ M F Age _____6. _____ M F Age _____Cot required (linen not supplied) High chair required Stair gate required Number of Dogs (Gull, Wren and Kingfisher only)

Rental Price _____ £ _____

Plus Dog (s) : £25 per dog _____ £ _____

Rental Deposit: 30% of total (if more than 2 months prior to holiday) _____ £ _____

Rental Balance due 2 months prior to holiday _____ £ _____

Paid by Bank Transfer: YES/NO OR Cheque enclosed payable to Robin Hill Farm Cottages: YES/NO

I am over 18 years of age and agree to the booking terms and conditions and to pay the balance (if still outstanding) 2 months before the start of my holiday.

Sign me up for Robin Hill Farm Cottages special offer information.

Signed: _____ Date _____

How did you find out about us? _____

BOOKING FORM and TERMS & CONDITIONS

1. The hiring contract is between the Hirer and Robin Hill Farm Cottages (RHFC) and shall be subject to these conditions of hire. The contract of hire is not effective until RHFC dispatch to the Hirer written confirmation of the booking.
2. Telephone and email reservations will be held for 7 days pending receipt of deposit payment.
3. Bookings will be confirmed on receipt by RHFC of 30% of the total holiday cost. If the booking is made within 2 months of the holiday start date the full rental payment is required.
4. The rental balance will be due for payment 2 months prior to the holiday start date. RHFC reserve the right to cancel a holiday where full payment has not been received 6 weeks before the start date.
5. VAT of 20% is included and is subject to change if VAT rates change.
6. Once confirmation of booking has been issued by RHFC the Hirer is responsible for the full rental.
7. Should the Hirer have to cancel. The Hirer shall be held responsible for the full rental fee unless RHFC re-let the cottage(s) when a refund will be made less costs. Cancellations must be immediately notified to RHFC by phone and confirmed in writing by recorded delivery or email. **We recommend you take out your own cancellation insurance.**
8. The use of the accommodation and amenities at RHFC is unsupervised and entirely at the Users' risk. No responsibility can be accepted for injury and loss or damage to Users or their belongings. We do not seek to exclude or limit liability for the negligence of RHFC or our servants. No responsibility can be accepted for the loss or damage to belongings or vehicles, this is the Hirer's responsibility at all times.
9. Under no circumstances may more than the maximum number of persons as stated on the website occupy each cottage. Additional guests cannot be added to a booking once that booking has been confirmed without the approval of RHFC. RHFC reserve the right to refuse admittance if this condition is not observed. Visits by non-resident family and friends are strictly by arrangement with RHFC and we retain the right to ask any unauthorised visitors to leave.
10. RHFC reserve the right to refuse to accept bookings from parties consisting solely of young adults – the hirer should make the nature of their group known when booking.
11. The Hirer is responsible for the property and is expected to take all reasonable care. All accommodation and utensils must be left clean and tidy at the end of the hire period. All damages and breakages are the legal responsibility of the Hirer and must either be replaced or their cost refunded. The person signing the booking form certifies that they agree the conditions for all member of the party.
12. The person signing the booking form is solely responsible for the access key to the swimming pool facility and agrees to obey the rules of the pool. In particular, to ensure that children under 16 are supervised by an adult at all times and that the outer door is locked after use.
13. If the Hirer is not entirely satisfied with the accommodation the owners must be informed immediately to help remedy the situation as no discussion can be entered into after the end of the holiday.
14. Bookings begin at 3pm on arrival day and end at 10am on departure day.
15. Dogs are allowed in Gull, Wren and Kingfisher cottages by arrangement with RHFC. All rules regarding dogs displayed in Gull, Wren and Kingfisher cottages must be adhered to, these rules are also displayed in Puffin, Heron and Swallow cottages. **Please note that dogs must not be left unattended at any time.**
16. RHFC has a no smoking policy inside the cottages and all other enclosed spaces. Please ensure all guests are aware of this condition before booking.
17. Information supplied by the Hirer may be used for other mailings by RHFC only and direct marketing purposes (Applies only when ticking the box on the booking form).
18. Any unresolved dispute shall be referred to the jurisdiction of the English Courts only and shall be governed by English Law and interpretation.